



In Touch

Kia Orana & Happy New Year to all our customers.



Jules Maher
CEO

At Telecom Cook Islands we will be doing our best to make it easier and more affordable to keep in touch in 2013. Late this year we expect to turn on O3b's fast internet service for the whole of the southern group. If all goes to plan, that will mean a huge improvement in broadband speed and value for money.

This year we will also install mobile service on Penrhyn, the last of the Outer Islands to receive this service, and we will upgrade mobile services on Rakahanga, Atiu and Mangaia.

New telephone switches are to be installed in the three remaining Outer Islands before June and this will give us the same future-proof technology on every populated Island.

Look out for more price reductions this year as we honour our commitments to keep reducing prices and increasing value.

Please also check out our new website at www.telecom.co.ck, download our customer survey and send us feedback on our performance so that we can prioritise areas for improvement.

Regards

Jules Maher

What's Hot

NEW PRODUCT

Prepaid Internet

Stay on top of your bills and monitor the usage of your internet.

Now you can get Prepaid Internet for home. No installation fee or bond and it's only \$7.50 per month. Access using WiFi vouchers. Call 123 for details.

50% OFF Postpaid Internet

If you're on one of our Value, Plus, Super or Mega Postpaid Internet plans you will get 50% off your excess usage for the months of February, March and April 2013. So change up today and save on your Internet bill.

Three helpful tips to manage your bills easier

Tip 1

Pay via Internet banking.

ANZ Account Number: 271469

Westpac Account Number: 184363401

ANZ ATM Machines

Remember to note your customer

account number in the reference field.

TIP 2

Get your bill emailed direct to you. Help reduce our carbon foot print by saving paper. Contact us on 123 or fill out our online form at www.telecom.co.ck to get your bill by email.

TIP 3

Stay on top of your monthly Internet bill.

Go to the Telecom website www.telecom.co.ck and login to check your usage. The Oyster Broadband Usage Statement keeps track of how much volume you have used making it a useful tool to better manage your Broadband connection each month. Make sure your email address is up to date so you receive usage notifications. Contact us on 123 or fill out the online form on our website to update your email address.

What's new in store



SONIM XP3

Strong, reliable and tough!

If you need a high performance phone that can withstand any challenge, the XP3 is perfect for you.

At Just **\$299**



HTC One V

The brilliant HTC One V

Unique curved chin design and compact body with an amazing camera and great sound.

At Just **\$399**

The largest selection of Mobile and Landline phones in the Cook Islands are available at our main office in Parekura, Teleshop Avarua complex and opening soon at Pacific Village Muri.



2013 Telephone Directory

The 2013 Telecom Cook Islands telephone directory will be available from January 18th. These can be collected from our Parekura office. If you have a Cook Islands post box, your 2013 telephone book will be delivered to your postal box for collection. For any enquiries please call 123.

Congratulations to Thomas Wynne who won \$1500 + MOBILE + SIM CARD + \$100 CREDIT. His winning entry features on the cover of the 2013 Telephone directory.