



In Touch



Kia Orana and welcome to our March issue of In Touch, the newsletter aimed at keeping you informed of our latest products, services, and special offers.

As part of improving the way we do things, we need to know when something is wrong. We want to encourage you to let us know if any of our services are not working right for you.

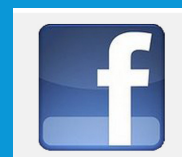
In April we are going to be running a couple of specials, the first is a great offer to buy a Samsung Galaxy Mini smartphone for \$10 a month when you join an Anytime Plan for 12 months. The second is a prepay bonus top up for easter, so you can make those extra calls and texts, to family and friends, on us.

Look out for more great specials and savings, as we continue to give you better prices and faster speeds.

Awesome April Special!

Sign up to one of our Anytime plans during April, and we'll give you a Samsung Galaxy Mini smartphone for only \$10 per month*

*Special conditions apply, so come on in and see one of our friendly staff today or check out Telecom on facebook at <http://www.facebook.com/TelecomCI>



Like

what's
going
ON....

Get SMART - ANYTIME.

Use your smartphone to get the minutes, TXTs & data you need to stay connected, all for a great monthly price when you sign up to one of our ANYTIME Mobile plans.

ANYTIME 30 - 40 minutes calling, 40 MB data, and 750 Texts for just \$30 per mth.
Designed for customers who are heavy text users, or existing prepay customers.

ANYTIME 60 - 100 minutes calling, 100 MB data, and 600 texts for just \$60 per mth.
Perfect for the home user or small business person.

ANYTIME 90 - 200 minutes calling, 200 MB data, and 500 texts for just \$90 per mth.
Ideal for the business person.

what's going ON....

Improving Service

One of the most important factors in identifying when a service is not working properly, is the detail we get from you. So we're encouraging you to call faults on 120 when you experience a technical problem, by calling in and detailing the fault you have. We then use this information along with any other customers experiencing the same difficulty, to isolate the calls and resolve the problem quickly.

what's going ON....

Bonus e-top up

This Valentines day was extra special, with 1300 customers getting all loved up on February 14th taking advantage of our e-top up Valentines bonus special. Customers who came in and purchased \$10 worth of e-top credit got an additional \$10 free. Congratulations to those who got their hands on this great special, and to Polly Tongia winner of our Valentines day hamper.



Telecom loves giving back to the community, so stay tuned for more e-Service specials!

Telephone Directory

The new 2012 telephone book has arrived. Customers who have arranged to collect their phone bills are advised to come into the main Telecom office and collect their phone book. If you are a customer with a postal box, please be advised your telephone book will be delivered to your post office box for collection. For any enquiries please call 123.